

Information for you at Torquay

Opening times

Our current opening hours are:

Monday to Friday 8am to 5pm

Saturday 9am to 4pm

Please be considerate and plan your visit to allow enough time to conduct your business within these hours.

Parking

Free parking is available outside the front and to the side of the building on a first-come-first-served basis. Parking outside the main roller shutters should be avoided if possible. It may be necessary for you to move your vehicle when certain deliveries arrive. If a vehicle is to be left at **QUICKSTORE** unattended, keys must be handed in at reception and permission given to move the vehicle if required. Vehicles are left at their owner's risk.

Visitors Log

There is a visitor's log held in reception that is used for security and fire safety. We politely request that **ALL** visitors including regulars sign in and out of the book upon **EVERY** visit.

Loading Bay Doors (Roller Shutters)

The operation of these doors should be carried out by **QUICKSTORE** staff only. Customers should always notify a member of staff when you are about to vacate a loading area.

Loading

The loading bays and loading bay entrances should only be used when loading or unloading vehicles. Any goods to be loaded should be prepared prior to bringing your vehicle into Quickstore. Bays should be vacated as soon as possible.

Deliveries

QUICKSTORE staff can accept deliveries on your behalf if required. Please notify us 24 hours before their arrival. We will, whenever possible, call you when a delivery has arrived. Please attend as soon as possible to put away into your unit.

Units

All goods should be kept inside of your unit(s). If any items are left outside a unit, a member of

staff must be notified and those items put away within 24 hours.

Refuse

QUICKSTORE provides a waste bin on the ground floor for its customers. Please ensure all boxes are 'flat-packed' before placing into the bin and be reasonable about the amount of rubbish you are disposing of.

Trucks & Trolleys

Trolleys and sack trucks are provided for your use. Please avoid stacking too high as they may tip over. Please remember to return trolleys & sack trucks to the ground floor area.

First Aid

There is a stocked First Aid kit held in reception. Please see a member of **QUICKSTORE** staff immediately if you suffer an injury.

Fire Safety

Please read and familiarize yourself with the Fire Notices placed around the building. There is a strict **NO-SMOKING** policy in operation throughout the **QUICKSTORE** building.

General

Please remember that you share **QUICKSTORE'S** facilities with other people and businesses. If there is a problem, please speak to a member of staff.

